Digital Attendant Console

Model Number: *KNDDT-A17*

Master Your Communication Hub

Our KNDDT-A17 Digital Attendant Console is a powerful and versatile tool that can be used to manage and control a wide range of telecommunications functions. It features a large 17.3-inch touchscreen display, a gooseneck microphone, and a built-in web server for remote management.

Key Features

Manages incoming calls:	The Digital Attendant Console can monitor and queue up to 16 incoming calls.
Recording Calls:	All call records are stored on the PABX server. The Digital Attendant Console logs in to the PABX server to view or playback calls.
Personalization:	Tailor-Made for You – Adjust the console's tilt to suit various user scenarios, embodying a product design philosophy centered around people.
Voice Dispatch:	The Digital Console seamlessly interfaces with the PABX server to accomplish functions like conferencing, broadcasting, intercom, monitoring, forced call disconnection and interruption, enabling expert dispatch management.
Real-Time Status Display:	Gain insight into user statuses and the usage of dispatch lines in real-time,covering online, offline, ringing, and ongoing call states.

Operational Modes:	Facilitates two-way conversations, offering a multi-channel communication mode via handset and gooseneck microphone.
Flexible Calling Modes:	Initiate calls to pre-defined user groups or selected individuals, adapting to your communication needs.

Advanced Functions

Call interception, interception, or strong insertion:	The operator can intervene in a call and take control of it, even if it is already in progress.
Group calls:	The operator can call multiple users at once, and that it can also be used to hold large-scale meetings.
Conference calls:	The operator can set up and edit several meeting groups and their attending members in advance, call out all the attending members at one time according to the meeting group number, and also can hold a large-scale meeting of all the called users.

Benefits

The Digital Attendant Console is a valuable tool for any organization that needs to manage and control a large telecommunications network. It is easy to use and offers a wide range of features that can help to improve efficiency and productivity.

Increased efficiency: can help to increase efficiency by managing incoming calls, recording calls, and playing voice messages to callers.

Enhanced customer service: can help to enhance customer service by providing callers with a more efficient and professional experience.


Innovative Technology, Leading the New Trend of Industrial Communication!

Specification

Installation	Table-top or wall-mounted
Screen size	17.3 inch LCD screen-wide viewing angle IPS screen
Display resolution	Maximum resolution 1920*1080 display ratio 16:9
Induction mode	Capacitive touch screen
Power	External support DC 12V 7A power adapter, adapter AC220V input
CPU	Intel I5
RAM	4G DDR3
HDD	120 SSD
LAN	10/100BASE RJ45*2
Operating temperature	0℃～40℃
Size	50.07cm * 30.66cm * 4.8cm
Applicable Standards	EN 62368-1:2014/EN 62479:2010 55035:2017/A11:2020/EN55032:2015/A11:2020 Class A EN 61000-3-2:2014/EN 61000-3-3:2013

Size

unit：cm
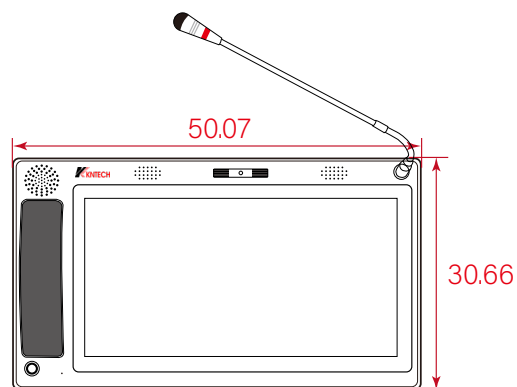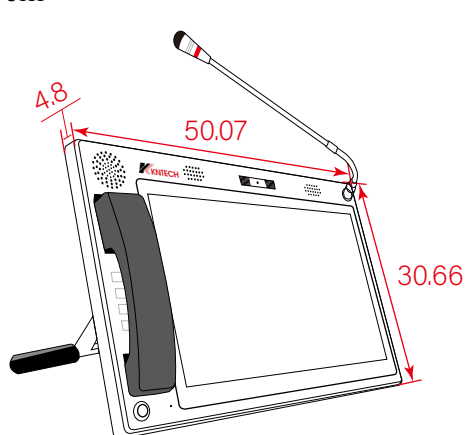
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Powerhouse | Versatile | User-friendly